

Sales and Delivery Terms for Purchasing of Gift Cards

Standard terms/rules

A gift card can be used at most shops, with the exception of xxxxx and xxxx. Not all shops can accept gift cards. This can be caused by temporary technical problems, or the respective shop may not support the gift card solution. If you use a gift card at a shop, the purchase amount is automatically withdrawn from its balance.

The card has a period of validity of <1> year from the purchase date. The minimum amount per gift card is NOK <XXX>, and the maximum amount is NOK <X,XXX>.

Gift cards purchased on the web must be activated after receipt. To activate a gift card, send a code to the SMS activation service using the mobile number that was registered in connection with the purchase. When a gift card is purchased, the person ordering it must state the telephone number that will be used to activate the card. To check the balance of a gift card, scan its QR code, or else use the SMS service, the website of the shopping centre or most shop terminals. The method for checking the balance is described on the gift card. Any balance read off on a terminal takes precedence to any information input manually on the card itself. The gift card cannot be cashed in.

Delivery time

Gift cards are received within <5> working days of the purchase date.

General information about payments

When you pay for a gift card, the purchase amount is reserved immediately when the order is placed. The amount is not withdrawn from your account until the gift card/cards is/are shipped. All payments are made securely, via approved payment operators such as Nets, Svea, Vipps, Svisj, etc. All transactions are encrypted in the same way as when you pay at an ordinary payment terminal at a shop.

Orders placed by companies

Companies can choose to pay by card or receive an invoice, if the latter is available as an option. If the company wants to make the purchase against an invoice, it can apply for credit. If the credit application is approved, the amount must be paid within 14 days of the purchase date, irrespective of the delivery date of the cards.

Freight, handling and delivery

We offer a variety of alternative shipping methods such as code for retrieval at a gift card vending machine, or shipping by mail, which can be regular or express.

Shipping errors or shortages

After you receive the gift card, your responsibility is to immediately check if the delivery corresponds to the order confirmation and if there are any errors or shortages in it. Notice of errors or shortages in products must be sent by email in writing to: xxxxx@dittfirmanavn.xx. Such notices must be sent reasonably soon after the error or shortage was discovered.